

CVS/Specialty Connect

Easy Access to Quality Care

What is a specialty pharmacy? A specialty pharmacy is a provider of complex medications for complex health conditions. CVS Caremark Specialty Pharmacy is your provider for the St. Johns County Self-Funded Medical Plan.

What is a specialty medication? Specialty medications treat rare or complex conditions including, but not limited to, hepatitis C, multiple sclerosis, psoriasis, oncology, rheumatoid arthritis, and often requiring special handling, storage and administration.



Step 1: Getting Started

After your medication is prescribed, you will need to receive **Pre-Authorization** from your Doctor. It is important to remember that whenever the Doctor changes the dose or strength of the medication, it is treated as a new prescription, which will need to go through the whole process as a new Specialty Medication.



Step 3: Personalized Care

You will receive dedicated clinical support by phone from a team of specialty pharmacy experts trained in therapeutic area. Available 24 hours a day, 365 days a year. Call toll free at **1-800-869-0479**.



Step 2: Delivery Options

- ⇒ You or your Doctor must clarify with the Pharmacist that your order is being placed through **Specialty Connect** (Pharmacist access a separate system.)
- ⇒ The Co-pay method of payment can be made via phone or through CVS Caremark Specialty Pharmacy.
- ⇒ You can choose between in-store pickup at your local CVS/pharmacy, or UPS delivery of your medication to your home or doctor's office.



Convenient Online Prescription Management

Register for a secure, online specialty prescription profile and make managing your medication even easier with these online tools at:

www.cvscaremarkspecialtyrx.com

