

How to Use Your Vision Plan

When you call Humana to verify your benefits, or when your doctor calls Humana to verify your benefits, make sure to follow the below steps to ensure the best service.

Humana.

Humana.com

Member/Patient Services: (877) 398-2980

HUMANA INSIGHT NETWORK

Humana Vision Plan
CR6ESCB1

SALLY SAMPLE

Member ID: 12345678901

Group #: 1014572

Effective: 01/01/2018

Members present this card to the Humana provider of your choice. To find a provider, visit your member website or call the number on the front of the card.



Humana network doctors/providers only:

Visit eyemed.com, or call 1-877-398-2682 to receive plan information and verification.

Insured or offered by Humana Insurance Company, Humana Insurance Company of New York, Humana Health Benefit Plan of Louisiana, Inc.

Step 1: Call the Customer service number on the front of the ID card: **(877) 398-2980**

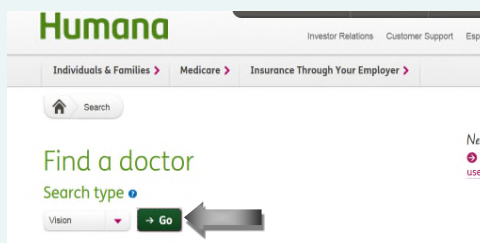
Step 2: Always tell the representative that you have Humana Insight coverage, not EyeMed

Step 3: Give the group number as it is listed on the ID card (1014572). This will always be a 7-digit number.

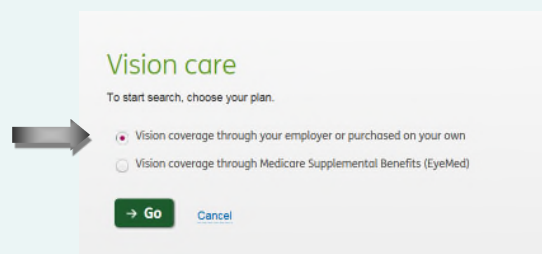
Step 4: Give the member ID as it is listed on the ID card (or you can provide your SSN). The Member ID is the first 9 digits on the ID card.

Please note: If calling about a dependent, follow the above steps. All dependents will be listed under the subscriber's ID listed on the ID Card.

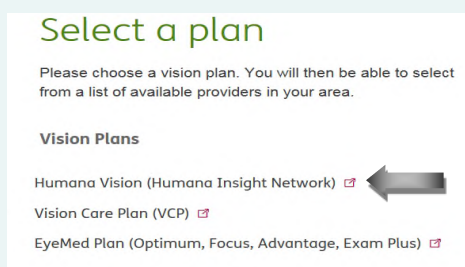
Step 1: Visit www.humana.com, Select "Find a doctor", Search type "Vision"



Step 2: Select "Vision coverage through your employer"



Step 3: Select "Humana Vision (Humana Insight Network)"



Step 4: Begin Your Search by entering your Zip Code

